



Stain Removal Chart
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Rules for For Best Stain Removal

1. Remove spills promptly
2. Always use cold water extract excess
3. If you are improving your results keep going
4. Solvents can ruin your carpet backing be careful not to over use

If you cannot get to a spot or spill promptly Keep IT Wet cover it with a towel or Plastic wrap keeping it moist increases your chances of total removal

NEVER EVER Use any product that contains bleach it will remove color and set stains

Stain Type	Difficulty	Directions	What Hebert's Can Do
Blood	Difficult	Rinse with a mild detergent and cold water rinse with ammonia solution	Hebert's has Blood Removal products
Black Sause	Easy	Rinse with a mild detergent and cold water rinse with ammonia solution	Easy take for Hebert's
Dyes	Extremely Difficult	Dry Cleaning Fluid can assiste if taken care of quickly. Best to call a professional	A hard stain to remove we can usually improve or remove this stain
Cordial	difficult	You must attend to this immedeatly if you are to remove this dilute with cold water extract and repeat until stain is gone	Hebert's can remove msot Cordial stains
Coffee	Medium	Apply an ammonia solution extract repeat until stain is gone	We Remove Coffee Stains Everyday
Beer	Easy	Clean with a detergent solution and rinse	Hebert's Stain Be Gone removes most stains
Orange Soda	Extremely Difficult	Has very potent food coloring you need to dillute and remove quicly	Hebert's can remove the residue for you
Lipsstick	Hard	Using dry cleaning fluid you can get most of it out before it sets	Hebert's Stain Be Gone removes most stains
Makeup	Varied levels of difficulty	You may need anything from dry cleaning fliud to acidtone, Hebert's Spot BE Gone is a great place to start	Hebert's can remove the residue for you
Sodas	Medium	Dilute with water extract and rinse, Hebert's Spot Be Gone will aid in removal	Hebert's Stain Be Gone removes most stains
Grease or Oil	Easy	Dry Cleaning Fliud applied and rinses out several times works in most cases	Hebert's recomends a deep cleaing to ensure spots do not return
Ink	Extremely Difficult	Mineral Spirtis should remove if you get to the are before it dries	Hebert's can usually improve the situation
Tea	Easy	Apply an ammonia solution extract repeat until stain is gone	we romove this stain everyday
Paint	Medium to hard depeding on type of paint	Mineral Turps or Mineral spirts should be used becareful not to over uses as it may ruin the backing of the carpet	IF you are not comfortable call Hebert's we do this on a regular basis
Rust	Extremely Difficult	Lemon Jucie or Wink spot remove will remove fresh rust stains	Hebert's can remove old stubborn Rust Stains
Poted Plant Stain	Varied levels of difficulty	White Vinagar solution if there is mold your carpet has started to decay	Hebert's has special browning treatments and can treat mold situations
Red Wine	Medium	if Fresh pour white wine over the stain dilute with water extract use vinigar for residue	Hebert's has special treatments for this stain
Urine	Varied levels of difficulty	Everything depends on wht type of creatures Urin it is If fresh ammonia solution Rinsed followed by Vinegar then rinsed	Urine can be difficult to remove and burn your carpeting Call Hebert's for an assesment of your situation
vomit	meduim	Most Human Vomit will clean up with general spotters Animal or vomite that contains aby medications can be difficult to remove.	Let us look at your situation Hebert's will let you know how difficult to remove and sugest coarse of action

Spot Removal Steps

Act Quickly! Most carpet available today has been treated with a stain-resist treatment, so many spills can be removed if immediate action is taken. The longer the delay, the higher the probability of a spill becoming a permanent stain. Remember, staining is influenced by many factors, and no carpet is completely stain proof.

Use a wet vac or a small spot removal machine if you have one. Simply suck up any liquid. This will allow the urine to be sucked up out of the fiber. If nothing else is available, use paper towels. Wet vacs are available at most any department store for \$20-\$70. Or, use a carpet spot removal machine. I recommend a small spot removal machine because the more convenient the machine, the more likely you are to get it out of the closet when a minor accident occurs. The larger, upright carpet cleaning machines are too bulky for small problems, break down all the time, and hardly do much good for larger areas.



Blot liquids with a dry, white, absorbent cloth or white (no printing) paper towels.

Do not scrub the area! Scrubbing can cause pile distortion in the affected area. Continue to use a dry cloth or paper towels until the area is completely dry. For semi-solids, gently scrape up with a rounded spoon. Solids should be broken up and vacuumed until completely removed.

If the spot can be identified, locate the substance in the spot removal computer and **follow the directions carefully.**

Pretest any spot removal agent in an inconspicuous area to make certain the solution will not damage the fiber or the dye. After applying several drops to the testing area, hold a white cloth on the wet area for 10 seconds. Examine the carpet and cloth for color transfer, color change, or damage to the carpet. If a change occurs, another cleaning solution should be selected.

Apply a small amount of the selected cleaning solution to a white cloth, allow to sit for about 10 minutes and work in gently.

Work from the edges of the spill to the center to prevent the spill from spreading. Do not scrub! Blot, absorbing as much as possible, and repeat if necessary.

Continue using the first cleaning solution as long as there is a transfer of the spill to the cloth. It is not necessary to use all of the cleaning solutions if the first solution removes the spill. **Be patient!** Complete removal of the spill may require repeating the same step several times.

After the spill has been completely removed, **rinse the affected area thoroughly** with cold water, and blot with a dry cloth until all of the solution has been removed. Some cleaning solutions will cause rapid soiling if the solution is not completely removed. Apply a one-half inch layer of white paper towels to the affected area, and weigh down with a flat, heavy object. Continue to change paper towels as needed.

Act Quickly! Delaying may cause the spill to become a permanent stain. Blot liquids with a dry, white absorbent cloth or white paper towels. Gently scrape up semi-solids with a rounded spoon. Break up solids and vacuum.

Pretest any spot removal solution (for color transfer to the cloth or damage to the carpet) in an inconspicuous area. If a change occurs, select another solution.

Apply a small amount of the solution to a white cloth, and work in gently - do not rub -- working from the edges of the spill to the center to prevent spreading. Allow to remain on the spill a few minutes. Be patient. Blot.

Continue to use the first agent as long as there is a transfer of the spill to the cloth. Be patient. Complete removal may require repeating the same step several times. Or, you may need to move to the next solution.

When the spill is completely removed, rinse the area with cold water; blot with a dry cloth until all moisture is removed.

A dry, absorbent, cleaning compound may be used as a substitute to minimize drying time.

Detergent Solution - Mix one fourth (1/4) teaspoon of a liquid dishwashing detergent per one (1) cup of lukewarm water. **NEVER USE A STRONGER CONCENTRATION!** Thorough rinsing is necessary to remove detergent residues that may cause rapid soiling. It may be necessary to rinse with warm water several times to completely remove residues. (See Residue Precautions.) Care should be used in selecting a detergent. Never use a laundry detergent of any type, because laundry detergents may contain optical brighteners (fluorescent dyes) that dye the fiber. Do not select an automatic dishwashing detergent because many contain bleaching agents that destroy dyes and some fibers.

Warm Water - Lukewarm tap water should be used in most cases to rinse the cleaning solutions from the fiber. Failure to completely rinse the solutions from the fiber may cause accelerated soiling.

Spot Removal Kit - Available from most carpet retail stores. Follow directions closely! Some spot removal kits contain: (A) a detergent solution and (B) a stain-resist solution. Use of the (B) solution prior to the complete removal of the spill may cause a permanent stain. Other spot removal kits may contain a dry extraction cleaning compound that can be used effectively for most common household stains.

Call a Professional - Professional cleaners have the ability and the equipment to use more aggressive cleaning solutions to remove stubborn spills. Always consider consulting a professional cleaner regarding any spot removal question.

Residue Precautions

Many spot removal solutions leave residues in the carpet that may attract soil. Thoroughly rinse the area several times with lukewarm tap water. A mist type sprayer is recommended to prevent over wetting. Blot with paper towels and pat dry after each rinse. Several rinses are often necessary to thoroughly remove residues. Never use any of the solutions in concentrations stronger than those recommended.